

FAQ

(Frequently Asked Questions)

Where can I pay my Water Bill ?

1. Stop at City of Hokah Admin Office, at 211 Main Street.
2. Drop in the Night Deposit Box in the parking lot at 211 Main Street.
3. Mail to PO BOX 311, Hokah, MN 55941.

Please do not use the drop box at the 102 Main St.
It is no longer being checked.

Why Does my Water Bill Amount change ?

The Water and Sewer bill is physically read every month. Water & sewer rates have a set base amount, and then the amount charged for water & sewer services used is added to the base. Remember, you are not just paying for water and sewer usage, you are also paying for the manned dump site, solid waste assessment, public water supply fee, and the Waste Water Treatment Plant.

Why do I have a penalty for late payment on my Water bill ?

Water bills are mailed around the 7th. of the each month. The goal at the admin office is to give citizens three weeks to get the bills paid. We understand that many folks have to wait for a paycheck to come in, so we try to give you enough time to get payment in. If your payment is received after that, a late payment penalty of 10% is assessed and included on your next month's billing.